

QUALITY POLICY

All-in Global, registered as All In Translations Ltd, operates in the industry for the provision of language services.

All-in Global has all the necessary knowledge and experience to provide language services including translation and revision in a large variety of languages with a focus on the iGaming sector.

All-in Global adopts a Quality Management System based on the requirements of EN ISO 9001:2015, EN ISO17100:2015 and EN ISO18587:2017.

All-in Global has established the following strategic objectives to be pursued through the Quality Management System:

- Customer Focus
 - To meet all customer requirements in a timely and professional manner.
 - To offer personalized solutions to every client in the most feasible and cost-effective way.
 - To respect and value all clients.
 - To establish long-lasting business relationships built on mutual trust that have strong potential for development and growth.
 - To safeguard the confidentiality and security of all client data.
- Resources
 - To invest in carefully selected and skilled human resources who receive ongoing training in order to ensure the correct and adequate expertise and competence of the employees.
 - To ensure access to robust workflows and tools for effective and accurate translation and post-editing processes.
 - To harness and develop the experience and knowledge earned over the years.
 - To encourage teamwork and cooperation between the employees of **All-in Global** and the customers.
- Quality
 - To provide high-quality translations and post-editing services that meet client specifications and achieve the highest standards of accuracy, clarity, and cultural relevance.
 - To prioritize continuous improvement through regular reviews of our processes, team training, and integration of new technologies to enhance quality and efficiency.
 - To constantly nurture the culture of quality and continuous improvement across **All-in Global**.
 - To continuously improve our services through regular audits, feedback, and innovation.
 - To identify, assess, and mitigate risks that may impact quality and service delivery.
- Compliance
 - To comply with industry standards.
 - To ensure compliance with all legal, contractual, and ethical obligations.
 - To ensure adherence to client-specific procedures and terminology requirements.

A handwritten signature in black ink, consisting of a stylized, cursive 'T' followed by a vertical stroke and a horizontal stroke.

CEO
Tiago Aprigio

03 December 2024

Date

Title	2024 Quality Policy
File name	2024_Quality_Policy.docx.pdf
Document ID	4e3ba763ed3c5a97c1402d4d0c8ebd90519ed32c
Audit trail date format	MM / DD / YYYY
Status	● Signed

Document history

 SENT	01 / 22 / 2025 10:57:25 UTC	Sent for signature to Tiago Aprigio (tiago@all-in.global) from angela@all-in.global IP: 37.189.0.232
 VIEWED	01 / 22 / 2025 11:21:00 UTC	Viewed by Tiago Aprigio (tiago@all-in.global) IP: 148.69.191.162
 SIGNED	01 / 22 / 2025 11:21:09 UTC	Signed by Tiago Aprigio (tiago@all-in.global) IP: 148.69.191.162
 COMPLETED	01 / 22 / 2025 11:21:09 UTC	The document has been completed.